

## **JULY 2019**



Results from the 2019 survey



Provide feedback on this website

## Dr Dp Diggle & Dr Re Phillips

Church View Health Centre, Langthwaite Rd,Sth Kirkby, Pontefract, WF9 3AP

Practice overview

Patient experience

Compare practice ►

Where patient experience is best ?



**68**% of respondents usually get to see or speak to their preferred GP when they would like to

Local (CCG) average: 41% | National average: 48%



**87**% of respondents say they have had enough support from local services or organisations in the last 12 months to help manage their long-term condition(s)

Local (CCG) average: 77% | National average: 78%



74% of respondents are satisfied with the general practice appointment times available

Local (CCG) average: 64% | National average: 65%

Where patient experience could improve ?



This practice has scored higher than their CCG average in every question

Comparisons to the local (CCG) or national average may not be statistically significant.