

## **JULY 2018**



Results from the 2018 survey 3

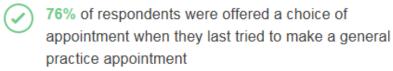
## Dr Dp Diggle & Dr Re Phillips

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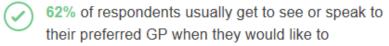
Practice overview

Patient experiences Compare practice ►

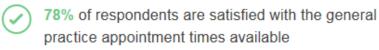
## What this practice does best ?



Local (CCG) average: 57% | National average: 62%



Local (CCG) average: 44% | National average: 50%



Local (CCG) average: 64% | National average: 66%

What this practice could improve ?



87% of respondents felt the healthcare professional recognised or understood any mental health needs during their last general practice appointment

Local (CCG) average: 89% | National average: 87%



93% of respondents took the appointment they were offered

Local (CCG) average: 94% | National average: 94%

Comparisons to the local (CCG) or national average may not be statistically significant.