




Dr Dp Diggle & Dr Re Phillips

Church View Health Centre, Langthwaite Rd, Sth Kirkby,
Pontefract, WF9 3AP

[Practice
overview](#)[Patient
experiences](#)[Compare
practice ▶](#)What this practice **does best** ?


 **71%** of respondents with a preferred GP usually get to see or speak to that GP
Local (CCG) average: 53% | National average: 59%


 **85%** of respondents find it easy to get through to this surgery by phone
Local (CCG) average: 70% | National average: 73%

 **92%** of respondents would recommend this surgery to someone new to the area
Local (CCG) average: 79% | National average: 78%

What this practice **could improve** ?

 **88%** of respondents say the last GP they saw or spoke to was good at listening to them
Local (CCG) average: 89% | National average: 89%

 **87%** of respondents say the last GP they saw or spoke to was good at treating them with care and concern
Local (CCG) average: 86% | National average: 85%

 **79%** of respondents are satisfied with the surgery's opening hours
Local (CCG) average: 76% | National average: 76%

Comparisons to the local (CCG) or national average may not be statistically significant.

**283**

Surveys sent out

**118**

Surveys sent back

**42%**

Completion rate