

## Dr Dp Diggle &amp; Dr Re Phillips

Church View Health Centre, Langthwaite Rd, Sth Kirby, Pontefract,  
WF9 3AP

[Practice  
overview](#)[Patient  
experiences](#)[Compare  
practice ►](#)What this practice **does best** ?

**88%** of respondents with a preferred GP usually get to see or speak to that GP

Local (CCG) average: 53% | National average: 60%



**89%** of respondents find it easy to get through to this surgery by phone

Local (CCG) average: 72% | National average: 73%



**89%** of respondents describe their experience of making an appointment as good

Local (CCG) average: 73% | National average: 73%



**88%** of respondents say the last GP they saw or spoke to was good at explaining tests and treatments

Local (CCG) average: 86% | National average: 86%



**90%** of respondents say the last GP they saw or spoke to was good at listening to them

Local (CCG) average: 89% | National average: 89%



**88%** of respondents say the last GP they saw or spoke to was good at treating them with care and concern

Local (CCG) average: 86% | National average: 85%

Comparisons to the local (CCG) or national average may not be statistically significant.

**294**

Surveys sent out

**102**

Surveys sent back

**35%**

Completion rate